

SHCLC Strategic Plan (based on Kaplan & Norton Balanced Scorecard Model)

Note: ACTION PLANS TBD based on smart goals - specific, measurable, achievable, relevant, and time-based

Draft vision: We represent a diverse and equitable cross-section of people who live in, work in and love Sandy Hill! We come together as a community of care to foster a dignified, safe and inclusive environment for all.			
Safe Spaces	Services	Programs	Education
<p>Cleaner more suitable living for the unhoused.</p> <p>Safe community zones with zero tolerance approach (X2)</p> <p>Private property loitering enforced</p> <p>Safe place for everyone</p> <p>Safe place to go with support</p> <p>Supportive/adaptive housing (X2)</p> <p>Permanent housing instead of emergency housing</p> <p>Inhalation/smoking space with bathrooms, showers & laundry (X2)</p> <p>Space for unhoused to gather (with security)</p> <p>Expand/improve warming & cooling sites</p> <p>Residents and businesses need to report crime to the police</p> <p>“See something ...say something” to those involved in crime/misbehaviour</p>	<p>Spread out services – too many in 1 area(x3)</p> <p>Be responsible for clients</p> <p>Witnessed/monitored safe supply use (x2)</p> <p>Increase funding for social services</p> <p>Co-location of social services in non-traditional spaces (library, LCBO, business, etc.)</p> <p>Community Counsellors</p> <p>Equitable inclusion of PWLE in all services</p> <p>There needs to be coordination between services (e.g., by-law & police)</p> <p>The “unhoused” need police support</p> <p>Create initiatives to mitigate the introduction of (tainted) drugs from “outside” sources</p>	<p>City of Ottawa Drug Policy</p> <p>Maintenance Program (needle hunters, boxes, garbage, etc.) offered by those who use drugs with staff; concierge services; reward for every needle returned</p> <p>Prevention & addiction programs</p> <p>Peer support groups to connect with unhoused persons</p> <p>Police involvement with unhoused and drug users</p> <p>Street Party to celebrate community</p> <p>Program alternative to police resources</p> <p>Weekly walk – Take Back the Night (x2)</p>	<p>Community Naloxone Training</p> <p>Community Resource Education (seminars, brochure)</p> <p>Weloxone, opioid training for residents & businesses</p> <p>Focus on positive interactions for all; establish rapport (x2)</p> <p>Crisis de-escalation</p> <p>Training in how to handle “crimes” in progress (e.g., finding a few “choice”/polite words to challenge misbehaviour such as, “are you OK?”)</p> <p>Training/guidance (e.g., security) on how to function day-to-day as a community “service” (e.g., childcare programs)</p> <p>Monitor and share information about local crime trends</p>
Collaboration: Develop an advocacy strategy for intergovernmental collaboration ; Joint community improvement plan (Sandy Hill & Lowertown)			
Financial compensation or tax relief for residents/businesses impacted in the community; Community incentives			

